

JIC Project - Issues

#	Tracker	Status	Priority	Subject	Updated	Author	MODULES	Build Cycle	Assignee	Project	Target version	Category	Start date	Due date	Total estimated time	Created	Closed	Steps To Reproduce	Customer
6180	Bug	Open	High	Supplier management : Email is not generating to approvers for Vendor facility audit form when published using approver route	06/19/2018 01:24 PM	Anonymous	AUDITPRO	Cycle 3		JIC Project			06/08/2018			06/08/2018 12:29 PM		1)Login to module as admin 2)click on Supplier management tab 3)pick Vendor facility form 4)click open 5)select approver route 6)fill the form using in active supplier 7)publish to approve	
6146	Bug	Open	High	Published CAR Form displays object error,	06/19/2018 01:24 PM	Anonymous	AUDITPRO, PS	Cycle 1	Radha Krishnan S	JIC Project			05/30/2018			05/30/2018 02:31 PM		1 2 3	
6114	Bug	Open	High	Recurring Meeting - While clicking on Attachment link, system is displaying blank page.	05/28/2018 12:08 PM	Shankar Narayanan	SUITE	Cycle 2		JIC Project			05/28/2018			05/28/2018 11:57 AM		1.Enter URL 2.Login as Suite Administrator 3.Select Meetings menu from Systems tab 4.Click on Recurring Meet 5.Click on Attach button 6.Click add files and Select any attachment 7.Click start/ start upload 8.Observe the result	
6107	Bug	Open	High	In Vendor performance monitoring form from supplier management 2nd row to select objectives from master the drop down is not opening when clicked	06/04/2018 09:50 AM	Anonymous	AUDITPRO	Cycle 2	Mohan kumar	JIC Project			05/27/2018			05/27/2018 06:53 PM		1)Login to module as admin 2)click on supplier management menu 3)click on vendor performance form 4)click open new form 5)fill the objective from 1st row 6)click on 2nd row to select objective 7)observe	

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6105	Bug	Resolved	High	Problem on assigning multiple responsible person to the findings	05/28/2018 03:39 PM	Anonymous	AUDITPRO	Cycle 2		JIC Project			05/26/2018			05/26/2018 03:40 AM		1)Login to module as auditor 2)perform audit 3)select multiple persons to the findings 4)login with the selected user in multiple responsible persons 5)click on corrective actions 6)click on car number hyperlink 7)observe	
6095	Bug	Open	High	In concern evaluation form when one particular custom elements eg.checkbox when removed all the custom fields same type get removed refer screenshot	05/28/2018 12:08 PM	Anonymous	PS	Cycle 1	Radha Krishna S	JIC Project			05/26/2018			05/26/2018 12:06 AM		1 2 3	
6075	Bug	Open	High	Goals & Objectives -> The user could not add new short and long term goal for an expectation	05/28/2018 12:08 PM	Raja S	BOSS	Cycle 1		JIC Project			05/25/2018			05/25/2018 05:13 AM		1. Login as admin 2. Go to Goals and objectives by entity page 3. Select expectation category by entity level 4. Click on expectation dropdown 5. Blank list is displayed	

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5890	Bug	Resolved	High	Process/Activity - System is allowing to remove the checkbox even when in Blue colour	06/07/2018 05:01 PM	Shankar Narayan	SUITE	Cycle 2	Shankar Narayan	JIC Project			05/21/2018			05/21/2018 05:08 PM		1.Enter URL 2.Login as Suite Administrator 3.Select Process Activities menu from Setup tab 4.Click on + icon on Site Column 5.Select any Process and assign Site process Coordinator 6.Close the window 7.Now left click on the Cell 8.Observe the result	
5875	Bug	Open	High	Preferences - After saving Preferences, system displays Server Error.	05/24/2018 10:33 PM	Shankar Narayan	SUITE	Cycle 2	Bijoy P	JIC Project			05/21/2018			05/21/2018 03:15 PM		1.Enter URL 2.Login as Suite Administrator 3.Select Preferences menu from Users tab 4.Click on Save Button 5.Observe the result	
5840	Bug	Open	High	Auditor Closeout findings is allowing to modify	05/24/2018 10:33 PM	Anonymous	AUDITOR	Cycle 2	Radha Krishnan S	JIC Project			05/21/2018			05/21/2018 11:29 AM		1)Login as auditor 2)click on corrective action close out 3)specify the verification and validation as yes 4)login as auditee 5)click on corrective actions 6)observe the NC	
5832	Bug	Open	High	In goals and Objective page, after selecting the Exp category, the expectation list is not loading.	05/24/2018 10:33 PM	Rupa K	BOSS	Cycle 2		JIC Project			05/20/2018			05/20/2018 07:39 PM		1. Log in as Admin. 2. Go to Interested party menu. 3. Create new exp category with expectation. 4. Benchmark the created exp cat with Expectations. 5. Go to Goals and objectives menu. 6. Select exp category. 7. Click on Expectation menu and observe	

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5831	Bug	Open	High	In meeting, recurring meeting mail working wrong	05/24/2018 10:33 PM	Rupa K	BOSS	Cycle 2		JIC Project			05/20/2018			05/20/2018 07:37 PM		1. Log in as Admin. 2. Go to Activities tab. 3. Click on meetings menu. 4. Click on new. 5. Create new meeting. 6. Click on send invitation mail and observe	
5817	Bug	Open	High	Schedule reports in audit cycle display JS error when clicked	05/24/2018 10:33 PM	Anonymous	AUDITPRO	Cycle 2	Bijoy P	JIC Project			05/20/2018			05/20/2018 04:19 PM		1)Login as admin 2)click on audit cycle 3)create a planned audit 4)click on report hyperlink	
5804	Bug	Open	High	Cant able to create any data in TBT topic.	05/24/2018 10:33 PM	Rupa K	BOSS	Cycle 2		JIC Project			05/20/2018			05/20/2018 12:58 PM		1. Log in as Admin. 2. Go to JIC forms Tab. 3. Click on TBT topic menu. 4. Select unit, date, Dept,time. 5. Click on submit and observe	
5797	Bug	Open	High	In food Distribution list, type of meal category is missing.	05/24/2018 10:33 PM	Rupa K	BOSS	Cycle 2		JIC Project			05/20/2018			05/20/2018 12:52 PM		1. Log in as Admin. 2. Go to JIC forms. 3. Click on Food distribution menu. 4. Select date, unit, time frame and submit. 5. Compare filled form and application form.	
5796	Bug	Open	High	In Food distribution list, Dynatrade,NMD C, and L&T columns are missing.	05/24/2018 10:33 PM	Rupa K	BOSS	Cycle 2		JIC Project			05/20/2018			05/20/2018 12:50 PM		1. Log in as Admin. 2. Go to JIC forms. 3. Click on Food distribution menu. 4. Select date, unit, time frame and submit. 5. Compare filled form and application form.	
5793	Bug	Open	High	In food Distribution log, after selecting a dining manager shows server error	05/24/2018 10:33 PM	Rupa K	BOSS	Cycle 2		JIC Project			05/20/2018			05/20/2018 12:43 PM		1. Log in as Admin. 2. Go to JIC forms. 3.Click on Food distribution menu. 4. Select date, unit, time frame and submit. 5. Click on dining manager and observe	

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5786	Bug	Open	High	CAR change is not working from the publish window even after changing the car and publish to doc pro	05/24/2018 10:33 PM	Anonymous	AUDITPRO	Cycle 2	Radha Krishna S	JIC Project			05/19/2018			05/19/2018 05:36 PM		1)Login as auditee 2)click on corrective actions 3)select the car approach 4)click on the car number hyperlink 5)click on the approach hyperlink in the bottom of the page 6)from the publish window change the approach and publish 7)observe the concern screen	
5776	Bug	Open	High	Corrective action status when clicked on car hyperlink displays blank page	05/24/2018 10:33 PM	Anonymous	AUDITPRO	Cycle 2	Bijoy P	JIC Project			05/19/2018			05/19/2018 03:08 PM		1)Login to module as auditee/Auditor 2)click on corrective actions status 3)select the auditee hyperlink 4)select the car hyperlink 5)observe the screen	
5775	Bug	Open	High	History of the findings is not displaying the approach as expected	05/24/2018 10:33 PM	Anonymous	AUDITPRO	Cycle 2	Bijoy P	JIC Project			05/19/2018			05/19/2018 02:59 PM		1)Login to module as auditee 2)click on corrective actions 3)first respond the NC using 8D car 4)submit it to auditor 5)login as auditor 6)specify Verified and validates as "Yes and NO" 7)Login as auditee 8)Respond the car using different approach this time 9)submit to auditor 10)Observe the history of the finding as Auditee and Auditor	

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5771	Bug	Open	High	Auditor Closeout attachments are not viewable after attach	05/24/2018 10:33 PM	Anonymous	AUDITPRO	Cycle 2	Bijoy P	JIC Project			05/19/2018			05/19/2018 01:02 PM		1)Login to module as auditor 2)click on corrective actions closeout 3)pick the respective audit 4)specify verified and validated as yes and no 5)attach the file click save 6)retrieve the page try to view the attachment	
5768	Bug	Open	High	User list is not displaying while creating planned audit ->lead,associate,provisional auditor selection	05/24/2018 10:33 PM	Anonymous	AUDITPRO	Cycle 2	Bijoy P	JIC Project			05/19/2018			05/19/2018 12:03 PM		1)Login to module as admin 2)create a planned audit 3)fill all the mandatory fields 4)click on lead auditor user selection icon 5)observe the screen	
5765	Bug	Open	High	When published the actual audit document in the month view for the first time displays alert as "Document not published"	05/24/2018 10:33 PM	Anonymous	AUDITPRO	Cycle 2	Bijoy P	JIC Project			05/19/2018			05/19/2018 11:49 AM		1)Login to module as admin 2)create a planned audit 3)publish the actual audit document 4)navigate to month view 5)select the route as module auto approval 6)click on submit 7)select the route from the publish window 8)click on publish	
5764	Bug	Open	High	Publish is not working when published the planned/Actual audit document using module auto approval form publish window publish button	05/24/2018 10:33 PM	Anonymous	AUDITPRO	Cycle 2	Bijoy P	JIC Project			05/19/2018			05/19/2018 11:47 AM		1)Login to module as admin 2)create a planned audit 3)publish the planned audit/actual audit 4)using module auto approval for both 5)button gets enable and publish window still remain	

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5763	Bug	Open	High	In Pre wastage log form, the user is able to enter data without submitting the selected food item.	05/24/2018 10:33 PM	Rupa K	BOSS	Cycle 2		JIC Project			05/19/2018			05/19/2018 11:42 AM		1. Log in as Admin. 2. Go to JIC forms Tab. 3. Click on Pre wastage log form menu. 4. Press Control Insert (Ctrl+Insert) Button. 5. Enter data and observe	
5762	Bug	Open	High	Not able to approve the planned audit document using approver route	05/24/2018 10:33 PM	Anonymous	AUDITPRO	Cycle 2	Bijoy P	JIC Project			05/19/2018			05/19/2018 11:20 AM		1)Login to module as admin 2)create a planned audit 3)publish the planned audit for approval 4)login as approver 5)navigate to actions 6)click on reply 7)put in the password 8)click enter 9)observe	
5761	Bug	Open	High	After publishing the pre waste log form into doc pro, trying to view from Doc pro shows 404 Server error	05/24/2018 10:33 PM	Rupa K	BOSS	Cycle 2		JIC Project			05/19/2018			05/19/2018 11:15 AM		1. Log in as Admin. 2. Go to JIC forms Tab. 3. Click on Pre wastage log form menu. 4. Select a food item. 5. Click on Doc Pro Publish 6. Go to Doc Pro. 7. In level tree, expand modules. 8. Click on Boss. 9. Click on Document name and observe.	
5760	Bug	Open	High	In Pre Watsge log form, Clicking on the button "Label not Found" shows Server error,	05/24/2018 10:33 PM	Rupa K	BOSS	Cycle 2		JIC Project			05/19/2018			05/19/2018 11:13 AM		1. Log in as Admin. 2. Go to JIC forms Tab. 3. Click on Pre wastage log form menu. 4. Select a food item. 5. Click on label not found button. 5. Observe the result.	

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5757	Bug	Open	High	System is not allowing to attach the audit form in Audit program page	05/24/2018 10:33 PM	Anonymous	AUDITPRO	Cycle 2	Bijoy P	JIC Project			05/19/2018			05/19/2018 11:07 AM		1)Login to module as admin 2)click on audit program 3)click on assign audit form 4)select the cell 5)right click on the cell 6)add form name 7)attach form from local machine(excel document) 8)click on done 9)observe	
5753	Bug	Open	High	In normal meeting, Action plan is not getting saved	05/24/2018 10:33 PM	Rupa K	BOSS	Cycle 1		JIC Project			05/18/2018			05/18/2018 06:24 PM		1. Log in as Admin. 2. Go to Activities tab. 3. Click on Meetings menu. 4. Create new normal meeting. 5. Click on save. 6. Open the same meeting. 7. Go to action plan. 8. Create action plan for a user. 9. Click on save. 10. Retrieve the same meeting and observe	
5752	Bug	Open	High	After publish to doc pro using advanced car->in doc pro displays mixed data in the auditee responded published document	05/24/2018 10:33 PM	Anonymous	AUDITPRO	Cycle 1	Bijoy P	JIC Project			05/18/2018			05/18/2018 06:23 PM		1)login to module as auditee 2)click on corrective actions 3)fill all the mandatory fields 4)publish the approach to doc pro 5)navigate to doc pro 6)click on auditee response folder 7)observe the screen	

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5749	Bug	Open	High	Auditee response to the selected route is not displaying to the approver in actions	05/24/2018 10:33 PM	Anonymous	AUDITPRO	Cycle 1	Bijoy P	JIC Project			05/18/2018			05/18/2018 06:11 PM		1)Login to module as auditee 2)click on corrective actions 3)select the route 4)click on car number hyperlink 5)fill the car approach 6)publish the document 7)complete the track project sign off 8)click on submit 9)login as approver in the route 10)observe	
5747	Bug	Open	High	EWQIMS/2018/3/13/0004 -- System should alert / remind on the timeline of the set action item.	05/24/2018 10:34 PM	Rupa K	BOSS	Cycle 1		JIC Project			05/18/2018			05/18/2018 05:31 PM		1. Log in as Admin. 2. Go to Activities tab. 3. Click on meetings menu. 4. Click on recurring meeting button. 5. select occurs as days. 6. Select Recurs every as 0. 7. Set start date. 8. Select end date as No end. 9. Select team. 10. Click on save. 11. Open the saved meeting. 12. Assign Action plan for user. 13. Observe the Batch manager for reminder email	

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5745	Bug	Open	High	In recurring meeting, cant able to add KPI and dashboard	05/24/2018 10:34 PM	Rupa K	BOSS	Cycle 1		JIC Project			05/18/2018			05/18/2018 04:48 PM		<ol style="list-style-type: none"> 1. Log in as Admin. 2. Go to Activities tab. 3. Click on meetings menu. 4. Click on recurring meeting button. 5. select occurs as days. 6. Select Recurs every as 0. 7. Set start date. 8. Select end date as No end. 9. Select team. 10. Click on save. 11. Open the saved meeting. 12. Click on Add in KPI/Dashboard. 	
5744	Bug	Open	High	In recurring meeting, cant able to assign responsible person for Action plan and agenda.	05/24/2018 10:34 PM	Rupa K	BOSS	Cycle 1		JIC Project			05/18/2018			05/18/2018 04:32 PM		<ol style="list-style-type: none"> 1. Log in as Admin. 2. Go to Activities tab. 3. Click on meetings menu. 4. Click on recurring meeting button. 5. select occurs as days. 6. Select Recurs every as 0. 7. Set start date. 8. Select end date as No end. 9. Select team. 10. Click on save. 11. Open the saved meeting. 12. Assign action plan or create agenda. 13. Select a user and click done. 14. Observe the result 	

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5742	Bug	Open	High	Recurring meeting emails for No end date option is working wrong	05/24/2018 10:34 PM	Rupa K	BOSS	Cycle 1		JIC Project			05/18/2018			05/18/2018 04:09 PM		1. Log in as Admin. 2. Go to Activities tab. 3. Click on meetings menu. 4. Click on recurring meeting button. 5. select occurs as days. 6. Select Recurs every as 0. 7. Set start date. 8. Select end date as No end. 9. Select team. 10. Click on save. 11. Click on send invitation email icon. 12. Go to batch manager and run first email. 13. Observe the next email date	
5737	Bug	Open	High	Track project is not displaying even after team is selected	05/24/2018 10:34 PM	Anonymous	AUDITPRO	Cycle 1	Bijoy P	JIC Project			05/18/2018			05/18/2018 12:32 PM		1)Login to module as auditee 2)click on corrective actions 3)select the car approach 4)click on car no hyper link 5)fill all the mandatory fields 6)select team 7)click on save 8)observe the screen	
5734	Bug	Open	High	Form Elements are duplicated when elements are copied to concern creation form	05/24/2018 10:34 PM	Anonymous	PS	Cycle 1	Radha Krishna S	JIC Project			05/18/2018			05/18/2018 12:06 PM		1 2 3	

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5727	Bug	Open	High	Auditor Could not close out the audit	05/17/2018 07:20 PM	Anonymous	AUDITPRO	Cycle 1	Bijoy P	JIC Project			05/17/2018			05/17/2018 06:06 PM		1)Login to module as auditor 2)click on corrective action closeout 3)click on Car number 4)specify verification and validation details as "Yes" 5)click on save	
5726	Bug	Open	High	Auditee responded using 8D car approach but when viewed the History displays "Standard car" for auditor	05/17/2018 07:20 PM	Anonymous	AUDITPRO	Cycle 1	Bijoy P	JIC Project			05/17/2018			05/17/2018 05:59 PM		1)Login to module as auditee 2)respond the car using 8D approach 3)login as auditor 4)click on corrective action closeout 5)click on the history 6)observe the car approach through which auditee is responded	
5724	Bug	Open	High	In meetings page, Clicking on Submit minutes of meeting button not sends any email	05/17/2018 07:20 PM	Rupa K	BOSS	Cycle 1		JIC Project			05/17/2018			05/17/2018 04:50 PM		1. Log in as Admin. 2. Go to activities Tab. 3. Click on meetings menu. 4. Click on new. 5. Create a new meeting and enter the minutes and save. 6. Click on submit the minutes of meeting and observe.	
5723	Bug	Open	High	The Certification details from HR pro is not displaying in Audit pro for the particular user in NC filling page	05/17/2018 07:20 PM	Anonymous	AUDITPRO	Cycle 1	Belwisha A	JIC Project			05/17/2018			05/17/2018 03:32 PM		1)Login to module as auditor 2)click on perform audit 3)click on upload audit record 4)upload NC 5)click on view competency 6)observe	

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5721	Bug	Open	High	In meetings page, cant able to save recurring meeting with no end date option.	05/17/2018 07:20 PM	Rupa K	BOSS	Cycle 1		JIC Project			05/17/2018			05/17/2018 03:15 PM		1. Log in as admin. 2. Go to Activities tab. 3. Click on meetings menu. 4. Click recurring meeting button Fill all mandatory fields. 5. Click no end radio button. 6. Click on save and Observe the screen.	
5718	Bug	Open	High	In meetings page, Cant able to change the entity.	05/17/2018 07:20 PM	Rupa K	BOSS	Cycle 1		JIC Project			05/17/2018			05/17/2018 02:26 PM		Log in as admin. 2. Go to Activities tab. 3. Click on meetings menu. 4. Click on new. 5. Click on entity selection icon. 6. Select an entity and click done. 7. Observe the result	
5715	Bug	Open	High	Occurrence email is not generating based on the business rules settings	05/17/2018 07:20 PM	Anonymous	AUDITPRO	Cycle 1	Bijoy P	JIC Project			05/17/2018			05/17/2018 12:44 PM		1)Login to module as admin 2)Business rules Occurrence value is set to 2 3)create audit 4)perform audit 5)upload NC /OFI 6)email should generate after 2 time when finding is raise	
5714	Bug	Open	High	In meetings, page the recurring meeting button is enabled only after creating a normal meeting in the grid page.	05/17/2018 07:20 PM	Rupa K	BOSS	Cycle 1		JIC Project			05/17/2018			05/17/2018 12:15 PM		1. Log in as admin. 2. Go to Activities tab. 3. Click on meetings menu. 4. If there is any existing meeting available, delete those meeting. 5. Observe the page now	

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5713	Bug	Open	High	Business Rules -> Audit settings are not getting saved	05/17/2018 07:20 PM	Anonymous	AUDITPRO	Cycle 1	Bijoy P	JIC Project			05/17/2018			05/17/2018 12:05 PM		1) Login to module as admin 2) click on module setup 3) click on Business rules 4) click on audit settings 5) fill all the mandatory fields 6) click save 7) refresh the page and observe	
5711	Bug	Open	High	The Created Re-audit in auditee corrective actions when picked displays blank page with exception alert	05/17/2018 07:20 PM	Anonymous	AUDITPRO	Cycle 1	Bijoy P	JIC Project			05/16/2018			05/16/2018 04:26 PM		1) Login to module as auditee 2) click on corrective actions 3) pick the respective first created re-audit to respond 4) click on the hyperlink 5) observe the screen	
5710	Bug	Open	High	System is not allowing to create a direct actual audit	05/17/2018 07:20 PM	Anonymous	AUDITPRO	Cycle 1	Bijoy P	JIC Project			05/16/2018			05/16/2018 02:54 PM		1) Login to module as admin 2) click on audit cycle 3) select the start date and end date 4) fill all the mandatory fields 5) click on add actual audit 6) observe the screen	
5705	Bug	Open	High	In Auditor corrective actions under history card approach when clicked displays Error	05/17/2018 07:20 PM	Anonymous	AUDITPRO	Cycle 1	Bijoy P	JIC Project			05/16/2018			05/16/2018 09:28 AM		1) Login to module as auditor 2) click on corrective action close out 3) click on the respective audit 4) click on history 5) scroll down to the bottom of the page 6) click on Card approach hyperlink 7) observe the screen	

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5704	Bug	Open	High	Even after auditee responded to the corrective actions system displays as "Auditee yet to respond" in corrective action close out	05/17/2018 07:20 PM	Anonymous	AUDITPRO	Cycle 1	Bijoy P	JIC Project			05/16/2018			05/16/2018 09:22 AM		1)Login to module as auditor 2)click on corrective action close out 3)click on the respective audit 4)click on Car no hyperlink 5)observe the verified and validated screen	
5700	Bug	Resolved	High	When clicked on the findings displays as "Access denied" so that could not initiate the approach	05/27/2018 12:13 AM	Anonymous	AUDITPRO	Cycle 1	Radha Krishnan S	JIC Project			05/15/2018			05/15/2018 04:01 PM		1)Login to module as auditee 2)click on corrective actions 3)pick the respective audit 4)click on the car number hyperlink 5)observe the screen	
5697	Bug	Open	High	In Car Approach the team selection is not mandatory	05/20/2018 04:03 PM	Anonymous	AUDITPRO	Cycle 1	Radha Krishnan S	JIC Project			05/15/2018			05/15/2018 03:14 PM		1)Login to module as auditee 2)click on corrective actions 3)pick the respective audit 4)click on the car number hyperlink 5)when selected team the concern can be initiated	
5691	Bug	Open	High	In History page when clicked on the car approach display error	05/17/2018 07:20 PM	Anonymous	AUDITPRO	Cycle 1	Bijoy P	JIC Project			05/15/2018			05/15/2018 09:48 AM		1)Login to module as auditee 2)click on corrective actions 3)complete the response 4)select the findings 5)click on history 6)scroll down to the bottom of the page 7)click on Car hyperlink	
5687	Bug	Open	High	Problem on site and Entity creations	05/17/2018 07:20 PM	Anonymous	AUDITPRO	Cycle 1	Bijoy P	JIC Project			05/14/2018			05/14/2018 04:41 PM		1)Login as module as admin 2)click on setup 3)click on entity 4)try to create site or non site 5)observe	

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5685	Bug	Open	High	"Notification to users for the occurrence of NC exceeds the limit" Email is not generating	05/17/2018 07:20 PM	Anonymous	AUDITPRO	Cycle 1	Bijoy P	JIC Project			05/14/2018			05/14/2018 04:04 PM		1)Login to module as auditor 2)click on perform audit 3)pick the respective audit 4)raise the NC's using same data in non conformity multiple times	
5684	Bug	Open	High	Auditee could not able to respond to the findings	05/20/2018 04:04 PM	Anonymous	AUDITPRO	Cycle 1	Radha Krishnan S	JIC Project			05/14/2018			05/14/2018 04:00 PM		1)Login to module as auditee 2)click on Corrective actions 3)pick the respective audit to respond 4)pick the car approach and click on the hyperlink 5)observe the screen	