

JIC Project - Issues

#	Tracker	Status	Priority	Subject	Updated	Author	MODULES	Build Cycle	Assignee	Project	Target version	Category	Start date	Due date	Total estimated time	Created	Closed	Steps To Reproduce	Customer
6062	Bug	Open	Medium	Not able to navigate to the next page in pending actions or by clicking on document number hyperlink	05/24/2018 10:33 PM	Anonymous	AUDITPRO	Cycle 2	Bijoy P	JIC Project			05/24/2018			05/24/2018 10:13 PM		1)Login to module as admin 2)click on Supplier satisfaction survey 3)open the new form 4)fill in all the details in the form till next page 5)select the route and publish the form for approval 6)navigate to actions 7)click on document number hyperlink 8)click on next page in pagination	
6022	Bug	Open	Medium	Vendor Performance Audit objective field display number after picking the objective from the objective dropdown	05/24/2018 10:33 PM	Anonymous	AUDITPRO	Cycle 2	Bijoy P	JIC Project			05/24/2018			05/24/2018 01:59 AM		1)Login to module as admin 2)Click on supplier management 3)click on vendor objective master menu 4)fill some of the objective 5)click on supplier management menu 6)pick the vendor performance menu 7)click on objective dropdown 8)fill the objective 9)observe the field after save	
6004	Bug	Open	Medium	When auditor closeout attachments are attached displays error after save	05/24/2018 10:33 PM	Anonymous	AUDITPRO	Cycle 2	Bijoy P	JIC Project			05/23/2018			05/23/2018 06:04 AM		1)Login to module as auditor 2)click on corrective action closeout 3)specify verified and validated as Yes and no 4)attach attachment 5)click on save 6)Run the file 7)observe	

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5984	Bug	Open	Low	When created the order of checkpoints are not getting in sequential order	05/24/2018 10:33 PM	Anonymous	AUDITPRO	Cycle 2	Bijoy P	JIC Project			05/23/2018			05/23/2018 03:59 AM		1.Login to module as admin 2)click on module setup 3)click on checklist 4)try to create new checklist 5)under new checklist create new sub section 6)under new subsection create a checkpoints 7)again create a new sub section 8)under new sub section create a new checkpoints 9)observe the order	
5908	Bug	Open	Medium	the forms of supplier management after publish to doc pro doesnot display properly	05/24/2018 10:32 PM	Anonymous	AUDITPRO	Cycle 2	Bijoy P	JIC Project			05/21/2018			05/21/2018 09:10 PM		1)Login to module as admin 2)click on supplier management 3)fill any of the forms 4)publish to doc pro 5)navigate to doc pro 6)observe the form	
5907	Bug	Open	Medium	Vendor facility audit when clicked displays Error	05/24/2018 10:32 PM	Anonymous	AUDITPRO	Cycle 2	Bijoy P	JIC Project			05/21/2018			05/21/2018 09:06 PM		1)Login to module as admin 2)click on supplier management 3)select vendor facility audit 4)obsreve	
5906	Bug	Open	Medium	The satisfaction survey displays JS error when clicked on the rating field	05/24/2018 10:32 PM	Anonymous	AUDITPRO	Cycle 2	Bijoy P	JIC Project			05/21/2018			05/21/2018 09:04 PM		1)Login to module as admin 2)click on supplier satisfaction survey 3)in supplier satisfaction survey 4)click on ratings field	
5905	Bug	Open	Medium	Supplier satisfaction survey displays 2 suppliers where in suite only 1 supplier is created	05/24/2018 10:32 PM	Anonymous	AUDITPRO	Cycle 2	Bijoy P	JIC Project			05/21/2018			05/21/2018 09:02 PM		1)Login to module as admin 2)click on supplier satisfaction survey 3)in supplier satisfaction survey 4)click on name of supplier drop down 5)observe	

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5904	Bug	Open	Medium	The supplier satisfaction survey displays alert to "Select location" when submit	05/24/2018 10:32 PM	Anonymous	AUDITPRO	Cycle 2	Bijoy P	JIC Project			05/21/2018			05/21/2018 08:21 PM		1)Login to module as admin 2)click on supplier satisfaction survey 3)fill in the supplier details 4)click submit 5)observe	
5903	Bug	Open	Medium	Vendor performance Remarks field is not getting saved even after save /publish when retrived the form	05/24/2018 10:32 PM	Anonymous	AUDITPRO	Cycle 2	Bijoy P	JIC Project			05/21/2018			05/21/2018 08:18 PM		1)Login to module as admin 2)click on supplier management menu 3)select vendor performance 4)click on open form 5)fill the data in form in including remarks 6)click publish 7)retrieve the form	
5902	Bug	Open	Medium	Re audit with dead line violated is not displaying the legend colour in Audit cycle.	05/24/2018 10:32 PM	Anonymous	AUDITPRO	Cycle 2	Bijoy P	JIC Project			05/21/2018			05/21/2018 07:37 PM		1)Login to module as auditor 2)pick the audit with deadline violated 3)upload audit status as Re audit 4)login as scheduler 5)pick the respective audit 6)observe the actual audit legend colour	
5875	Bug	Open	High	Preferences - After saving Preferences, system displays Server Error.	05/24/2018 10:33 PM	Shankar Narayan	SUITE	Cycle 2	Bijoy P	JIC Project			05/21/2018			05/21/2018 03:15 PM		1.Enter URL 2.Login as Suite Administrator 3.Select Preferences menu from Users tab 4.Click on Save Button 5.Observe the result	
5849	Bug	Suggestion	Medium	The Reaudit approval email should display the subject as "Requestinga approvers to approve the actual reaudit document"	05/21/2018 02:40 PM	Anonymous	AUDITPRO	Cycle 2	Bijoy P	JIC Project			05/21/2018			05/21/2018 12:45 PM		1)Login as admin 2)click on the actual re audit 3)create a re schedule 4)publish in month view using approval route 5)observe the email of approvers	

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5828	Bug	Open	Medium	Auditor Closeout attachments are not published to doc pro.	05/24/2018 10:33 PM	Anonymous	AUDITPRO	Cycle 2	Bijoy P	JIC Project			05/20/2018			05/20/2018 06:37 PM		1)Login as auditor 2)click on corrective action closeout 3)pick the respective car 4)specify verified and validated as yes and no 5)attach the attachment 6)click on save	
5817	Bug	Open	High	Schedule reports in audit cycle display JS error when clicked	05/24/2018 10:33 PM	Anonymous	AUDITPRO	Cycle 2	Bijoy P	JIC Project			05/20/2018			05/20/2018 04:19 PM		1)Login as admin 2)click on audit cycle 3)create a planned audit 4)click on report hyperlink	
5816	Bug	Open	Medium	Assign Audit form displays alert to specify link even after attachment is attached	05/24/2018 10:33 PM	Anonymous	AUDITPRO	Cycle 2	Bijoy P	JIC Project			05/20/2018			05/20/2018 04:11 PM		1)Login as admin 2)click on audit program 3)click on assign audit form 4)select template and add attachment from the local machine 5)observe	
5815	Bug	Open	Medium	Vendor facility audit is not loading the form when clicked	05/24/2018 10:33 PM	Anonymous	AUDITPRO	Cycle 2	Bijoy P	JIC Project			05/20/2018			05/20/2018 03:35 PM		1)Login as admin 2)click on supplier management 3)select vendor facility audit from the drop down 4)click on open form	
5814	Bug	Open	Medium	Vendor performance in supplier management is not saving the data after save	05/24/2018 10:33 PM	Anonymous	AUDITPRO	Cycle 2	Bijoy P	JIC Project			05/20/2018			05/20/2018 03:30 PM		1)Login as admin 2)click on supplier management 3)select vendor performance from the drop down 4)click on open new form 5)select the year from the drop down 6)fill all the mandatory fields from the drop down 7)click on publish 8)observe after publish try to retrieve the form again	

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5810	Bug	Open	Medium	In supplier satisfaction survey issue in publish after filling the form	05/24/2018 10:33 PM	Anonymous	AUDITPRO	Cycle 2	Bijoy P	JIC Project			05/20/2018			05/20/2018 01:46 PM		1)Login as admin 2)click on supplier satisfaction from the drop down 3)click on open 4)fill all the mandatory fields 5)click on publish	
5782	Bug	Open	Medium	System should not allow auditee to edit the non conformity field in all the approaches	05/24/2018 10:33 PM	Anonymous	AUDITPRO	Cycle 2	Bijoy P	JIC Project			05/19/2018			05/19/2018 05:22 PM		1)Login as auditee 2)click on corrective actions 3)select the car approach 4)click on the car number hyperlink 5)click on the approach hyperlink in the bottom of the page 6)select the form under concern title 7)observe the non conformity field	
5778	Bug	Open	Medium	When clicked on the report in corrective action status the reports are not opening	05/24/2018 10:33 PM	Anonymous	AUDITPRO	Cycle 2	Bijoy P	JIC Project			05/19/2018			05/19/2018 04:00 PM		1)Login to module as admin/auditee/auditor 2)click on corrective action status 3)click on report icon 4)observe the screen	
5777	Bug	Open	Medium	Responsible date extension /Action owner change request is not displaying auditor actions	05/24/2018 10:33 PM	Anonymous	AUDITPRO	Cycle 2	Bijoy P	JIC Project			05/19/2018			05/19/2018 03:23 PM		1)Login to module as auditee 2)select the NC 3)click on response date extension/action owner change 4)submit 5)login as auditor 6)navigate to actions 7)observe the screen	
5776	Bug	Open	High	Corrective action status when clicked on car hyperlink displays blank page	05/24/2018 10:33 PM	Anonymous	AUDITPRO	Cycle 2	Bijoy P	JIC Project			05/19/2018			05/19/2018 03:08 PM		1)Login to module as auditee/Auditor 2)click on corrective actions status 3)select the auditee hyperlink 4)select the car hyperlink 5)observe the screen	

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5775	Bug	Open	High	History of the findings is not displaying the approach as expected	05/24/2018 10:33 PM	Anonymous	AUDITPRO	Cycle 2	Bijoy P	JIC Project			05/19/2018			05/19/2018 02:59 PM		1)Login to module as auditee 2)click on corrective actions 3)first respond the NC using 8D car 4)submit it to auditor 5)login as auditor 6)specify Verified and validates as "Yes and NO" 7>Login as auditee 8)Respond the car using different approach this time 9)submit to auditor 10)Observe the history of the finding as Auditee and Auditor	
5771	Bug	Open	High	Auditor Closeout attachments are not viewable after attach	05/24/2018 10:33 PM	Anonymous	AUDITPRO	Cycle 2	Bijoy P	JIC Project			05/19/2018			05/19/2018 01:02 PM		1)Login to module as auditor 2)click on corrective actions closeout 3)pick the respective audit 4)specify verified and validated as yes and no 5)attach the file click save 6)retrieve the page try to view the attachment	
5768	Bug	Open	High	User list is not displaying while creating planned audit ->lead,associate,provisional auditor selection	05/24/2018 10:33 PM	Anonymous	AUDITPRO	Cycle 2	Bijoy P	JIC Project			05/19/2018			05/19/2018 12:03 PM		1)Login to module as admin 2)create a planned audit 3)fill all the mandatory fields 4)click on lead auditor user selection icon 5)observe the screen	

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5765	Bug	Open	High	When published the actual audit document in the month view for the first time displays alert as "Document not published"	05/24/2018 10:33 PM	Anonymous	AUDITPRO	Cycle 2	Bijoy P	JIC Project			05/19/2018			05/19/2018 11:49 AM		1)Login to module as admin 2)create a planned audit 3)publish the actual audit document 4)navigate to month view 5)select the route as module auto approval 6)click on submit 7)select the route from the publish window 8)click on publish	
5764	Bug	Open	High	Publish is not working when published the planned/Actual audit document using module auto approval form publish window publish button	05/24/2018 10:33 PM	Anonymous	AUDITPRO	Cycle 2	Bijoy P	JIC Project			05/19/2018			05/19/2018 11:47 AM		1)Login to module as admin 2)create a planned audit 3)publish the planned audit/actual audit 4)using module auto approval for both 5)button gets enable and publish window still remain	
5762	Bug	Open	High	Not able to approve the planned audit document using approver route	05/24/2018 10:33 PM	Anonymous	AUDITPRO	Cycle 2	Bijoy P	JIC Project			05/19/2018			05/19/2018 11:20 AM		1)Login to module as admin 2)create a planned audit 3)publish the planned audit for approval 4)login as approver 5)navigate to actions 6)click on reply 7)put in the password 8)click enter 9)observe	
5757	Bug	Open	High	System is not allowing to attach the audit form in Audit program page	05/24/2018 10:33 PM	Anonymous	AUDITPRO	Cycle 2	Bijoy P	JIC Project			05/19/2018			05/19/2018 11:07 AM		1)Login to module as admin 2)click on audit program 3)click on assign audit form 4)select the cell 5)right click on the cell 6)add form name 7)attach form from local machine(excel document) 8)click on done 9)observe	

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5752	Bug	Open	High	After publish to doc pro using advanced car->in doc pro displays mixed data in the auditee responded published document	05/24/2018 10:33 PM	Anonymous	AUDITPRO	Cycle 1	Bijoy P	JIC Project			05/18/2018			05/18/2018 06:23 PM		1)login to module as auditee 2)click on corrective actions 3)fill all the mandatory fields 4)publish the approach to doc pro 5)navigate to doc pro 6)click on auditee response folder 7)observe the screen	
5749	Bug	Open	High	Auditee response to the selected route is not displaying to the approver in actions	05/24/2018 10:33 PM	Anonymous	AUDITPRO	Cycle 1	Bijoy P	JIC Project			05/18/2018			05/18/2018 06:11 PM		1)Login to module as auditee 2)click on corrective actions 3)select the route 4)click on car number hyperlink 5)fill the car approach 6)publish the document 7)complete the track project sign off 8)click on submit 9)login as approver in the route 10)observe	
5740	Bug	Open	Low	Alignment issue in Car Approach page when clicked on View Super Champion hyperlink	05/24/2018 10:34 PM	Anonymous	AUDITPRO	Cycle 1	Bijoy P	JIC Project			05/18/2018			05/18/2018 03:16 PM		1)Login to module as auditee 2)click on corrective actions 3)select the car approach 4)click on car no hyper link 5)click on view super champion 6)observe the screen	

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5737	Bug	Open	High	Track project is not displaying even after team is selected	05/24/2018 10:34 PM	Anonymous	AUDITPRO	Cycle 1	Bijoy P	JIC Project			05/18/2018			05/18/2018 12:32 PM		1)Login to module as auditee 2)click on corrective actions 3)select the car approach 4)click on car no hyper link 5)fill all the mandatory fields 6)select team 7)click on save 8)observe the screen	
5736	Bug	Open	Medium	Findings Car No is not displaying in sequence order in auditee->corrective actions	05/24/2018 10:34 PM	Anonymous	AUDITPRO	Cycle 1	Bijoy P	JIC Project			05/18/2018			05/18/2018 12:27 PM		1)Login to module as auditor 2)click on perform audit 3)upload findings to auditee 4)auditee responded to the findings 5)day 2 raise some more findings for same audit 6)submit it to auditee 7)login as auditee 8)click on the day to raised findings 9)observe the screen	
5735	Bug	Open	Medium	Auditee could not able to respond to the findings if findings are raised next day for the existing Audit	05/24/2018 10:34 PM	Anonymous	AUDITPRO	Cycle 1	Bijoy P	JIC Project			05/18/2018			05/18/2018 12:09 PM		1)Login to module as auditot 2)click on perform audit 3)upload findings to auditee 4)auditee responded to the findings 5)day 2 raise some more findings for same audit 6)submit it to auditee 7)login as auditee 8)click on the day to raised findings 9)observe the screen	

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5733	Bug	Open	Medium	For OFI Auditor Closeout date is displays 1 day less than the expected date	05/24/2018 10:34 PM	Anonymous	AUDITPRO	Cycle 1	Bijoy P	JIC Project			05/18/2018			05/18/2018 10:59 AM		1)Login to module as auditor 2)click on perform audit 3)upload OFi 4)click on corrective action close out 5)observe the auditor closeout days	
5732	Bug	Open	Medium	Re-Audit is not getting created when created direct actual audit	05/24/2018 10:34 PM	Anonymous	AUDITPRO	Cycle 1	Bijoy P	JIC Project			05/17/2018			05/17/2018 07:55 PM		1)Login to module as admin 2)click on Audit cycle 3)create a direct actual audit 4)login as auditor 5)select the audit status as Re audit 6)Login as Admin 7)pick the respective audit 8)observe the screen	
5727	Bug	Open	High	Auditor Could not close out the audit	05/17/2018 07:20 PM	Anonymous	AUDITPRO	Cycle 1	Bijoy P	JIC Project			05/17/2018			05/17/2018 06:06 PM		1)Login to module as auditor 2)click on corrective action closeout 3)click on Car number 4)specify verification and validation details as "Yes" 5)click on save	
5726	Bug	Open	High	Auditee responded using 8D car approach but when viewed the History displays "Standard car" for auditor	05/17/2018 07:20 PM	Anonymous	AUDITPRO	Cycle 1	Bijoy P	JIC Project			05/17/2018			05/17/2018 05:59 PM		1)Login to module as auditee 2)respond the car using 8D approach 3)login as auditor 4)click on corrective action closeout 5)click on the history 6)observe the car approach through which auditee is responded	

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5725	Bug	Open	Medium	System is allowing to create a reaudit audit before the date of publish	05/17/2018 07:20 PM	Anonymous	AUDITPRO	Cycle 1	Bijoy P	JIC Project			05/17/2018			05/17/2018 05:16 PM		1)Login to module as auditor 2)click on perform audit 3)click on upload audit record 4)upload NC 5)select audit status as Re-audit 6)Login as Scheduler 7)click on the re-audit in actual audit legend colour 8)click on Re-audit 9)Select the past date from the current date 10)click on save	
5717	Bug	Open	Medium	Actual audit publish is not working as expected.	05/17/2018 07:20 PM	Anonymous	AUDITPRO	Cycle 1	Bijoy P	JIC Project			05/17/2018			05/17/2018 02:21 PM		1)Login to module as admin 2)create 3 or4 actual audits 3)publish any one of the audit in month view using filter 4)check the email or by clicking on the document number hyperlink of the approvers 5)displays as all records are published	
5715	Bug	Open	High	Occurrence email is not generating based on the business rules settings	05/17/2018 07:20 PM	Anonymous	AUDITPRO	Cycle 1	Bijoy P	JIC Project			05/17/2018			05/17/2018 12:44 PM		1)Login to module as admin 2)Business rules Occurrence value is set to 2 3)create audit 4)perform audit 5)upload NC /OFI 6)email should generate after 2 time when finding is raise	

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5713	Bug	Open	High	Business Rules -> Audit settings are not getting saved	05/17/2018 07:20 PM	Anonymous	AUDITPRO	Cycle 1	Bijoy P	JIC Project			05/17/2018			05/17/2018 12:05 PM		1)Login to module as admin 2)click on module setup 3)click on Business rules 4)click on audit settings 5)fill all the mandatory fields 6)click save 7)refresh the page and observe	
5711	Bug	Open	High	The Created Re-audit in auditee corrective actions when picked displays blank page with exception alert	05/17/2018 07:20 PM	Anonymous	AUDITPRO	Cycle 1	Bijoy P	JIC Project			05/16/2018			05/16/2018 04:26 PM		1)Login to module as auditee 2)click on corrective actions 3)pick the respective first created re-audit to respond 4)click on the hyperlink 5)observe the screen	
5710	Bug	Open	High	System is not allowing to create a direct actual audit	05/17/2018 07:20 PM	Anonymous	AUDITPRO	Cycle 1	Bijoy P	JIC Project			05/16/2018			05/16/2018 02:54 PM		1)Login to module as admin 2)click on audit cycle 3)select the start date and end date 4)fill all the mandatory fields 5)click on add actual audit 6)observe the screen	
5709	Bug	Open	Medium	Notification to user for the occurrence of the NC exceed the limit email should generate based on the clause selection for the findings.	05/17/2018 07:20 PM	Anonymous	AUDITPRO	Cycle 1	Bijoy P	JIC Project			05/16/2018			05/16/2018 02:30 PM		1)Login to module as auditor 2)click on perform audit 3)pick the respective audit 4)click on upload NC/OFI 5)raise the NC/OFI more than the occurrence value set in business rules 6)observe the email	

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5707	Bug	Open	Medium	In Audit status NC attachments when viewed displays as "no record"	05/17/2018 07:20 PM	Anonymous	AUDITPRO	Cycle 1	Bijoy P	JIC Project			05/16/2018			05/16/2018 10:21 AM		1)login to module as auditor 2)click on audit status 3)pick the respective audit 4)pick the respective findings to which the findings are attached 5)click on view to view the attachments 6)observe the screen	
5706	Bug	Open	Medium	In perform audit->in Nc filling screen after attaching attachments through local machine the file name displays as "Undefined"	05/17/2018 07:20 PM	Anonymous	AUDITPRO	Cycle 1	Bijoy P	JIC Project			05/16/2018			05/16/2018 09:43 AM		1)login to module as auditor 2)click on perform audit 3)Click on respective audit 4)click on upload audit record 5)fill the checklist 6)upload NC by right click against the checkpoint 7)in NC filling screen 8)attach evidence from local 9)click on view hyperlink after attach	
5705	Bug	Open	High	In Auditor corrective actions under history car approach when clicked displays Error	05/17/2018 07:20 PM	Anonymous	AUDITPRO	Cycle 1	Bijoy P	JIC Project			05/16/2018			05/16/2018 09:28 AM		1)Login to module as auditor 2)click on corrective action close out 3)click on the respective audit 4)click on history 5)scroll down to the bottom of the page 6)click on Car approach hyperlink 7)observe the screen	

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5704	Bug	Open	High	Even after auditee responded to the corrective actions system displays as "Auditee yet to respond" in corrective action close out	05/17/2018 07:20 PM	Anonymous	AUDITPRO	Cycle 1	Bijoy P	JIC Project			05/16/2018			05/16/2018 09:22 AM		1)Login to module as auditor 2)click on corrective action close out 3)click on the respective audit 4)click on Car no hyperlink 5)observe the verified and validated screen	
5692	Bug	Open	Low	Some times when selected the Findings doesnot display "Response date extension /action owner change" buttons	05/17/2018 07:20 PM	Anonymous	AUDITPRO	Cycle 1	Bijoy P	JIC Project			05/15/2018			05/15/2018 09:50 AM		1)Login to module as auditee 2)click on corrective actions 3)complete the response 4)select the findings 5)observe	
5691	Bug	Open	High	In History page when clicked on the car approach display error	05/17/2018 07:20 PM	Anonymous	AUDITPRO	Cycle 1	Bijoy P	JIC Project			05/15/2018			05/15/2018 09:48 AM		1)Login to module as auditee 2)click on corrective actions 3)complete the response 4)select the findings 5)click on history 6)scroll down to the bottom of the page 7)click on Car hyperlink	
5687	Bug	Open	High	Problem on site and Entity creations	05/17/2018 07:20 PM	Anonymous	AUDITPRO	Cycle 1	Bijoy P	JIC Project			05/14/2018			05/14/2018 04:41 PM		1)Login as module as admin 2)click on setup 3)click on entity 4)try to create site or non site 5)observe	
5686	Bug	Open	Medium	Upload NC / OFI screen is not displaying proper labels to view Competency	05/17/2018 07:20 PM	Anonymous	AUDITPRO	Cycle 1	Bijoy P	JIC Project			05/14/2018			05/14/2018 04:09 PM		1)Login to module as auditor 2)click on perform audit 3)pick the respective audit 4)click upload NC/OFI 5)scroll down to the bottom of the screen and observe	

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5685	Bug	Open	High	"Notification to users for the occurrence of NC exceeds the limit" Email is not generating	05/17/2018 07:20 PM	Anonymous	AUDITPRO	Cycle 1	Bijoy P	JIC Project			05/14/2018			05/14/2018 04:04 PM		1)Login to module as auditor 2)click on perform audit 3)pick the respective audit 4)raise the NC's using same data in non conformity multiple times	