

OmnexSystems


3025 Boardwalk Suite 290, Ann Arbor, MI 48108

ISO 9001:2015

22 Dec 2021 - 23 Dec 2021

Lead Auditor **User 04**

Observer **User 05**

Client Information	
Company Name	OmnexSystems
Contact Person	User 05
Department/Process	HQ
Address	3025 Boardwalk Suite 290, Ann Arbor, MI 48108
Scope of Audit	Scope of the Audit: The scope of the audit includes the requirements of ISO 9001:2015, IATF 16949:2016, , ISO 14001:2015 and ISO 45001:2018 Customer Specific Requirements including but not limited to Ford, FCA US, GM, BMW, VW, and internal documented Quality Management System with application to all processes as per the Process Map attached. The location of the audits is as follows:
Audit Schedule	QMS Process Audit '21 - '22
Audit Conducted By	Site Internal
Shift	SHIFT B
Auditor	User 02,User 03
Report Publisher	User 03
Signature	
Date	12/21/2021

Audit Plan			
Date	Time	Activity	Person(s) Interviewed
User 02			
2021-12-22	08:00 - 08:30	Opening Meeting	
2021-12-22	08:30 - 09:00	Implementation of Product & Process Development	
2021-12-22	09:00 - 09:30	Customer Service	
2021-12-22	09:30 - 10:00	Corporate Responsibility & Sustainability - HQUS02.1	
2021-12-23	16:30 - 17:00	Preperation For Closing Meeting	
2021-12-23	17:00 - 17:30	Closing Meeting	
User 03			
2021-12-22	08:00 - 08:30	Opening Meeting	
2021-12-22	08:30 - 09:00	Implementation of Product & Process Development	
2021-12-22	09:00 - 09:30	Customer Service	
2021-12-22	09:30 - 10:00	Corporate Responsibility & Sustainability - HQUS02.1	
2021-12-23	16:30 - 17:00	Preperation For Closing Meeting	
2021-12-23	17:00 - 17:30	Closing Meeting	
User 04			

Date	Time	Activity	Person(s) Interviewed
2021-12-22	08:00 - 08:30	Opening Meeting	
2021-12-22	08:30 - 09:00	Implementation of Product & Process Development	
2021-12-22	09:00 - 09:30	Customer Service	
2021-12-22	09:30 - 10:00	Corporate Responsibility & Sustainability - HQUS02.1	
2021-12-23	16:30 - 17:00	Preperation For Closing Meeting	
2021-12-23	17:00 - 17:30	Closing Meeting	

Audit Summary
<p>This report summarizes the findings of an internal audit conducted to evaluate the quality management system with application to all automotive processes for Mercury Manufacturing Corporation, it’s continued effective implementation and the degree of conformance with the requirements of IATF 16949:2016, ISO 14001 and ISO 45001 the documented system, company objectives, customer requirements and core tools. The processes audited are identified on the audit schedule and audit plans.</p> <p>Objectives of the Audit: The objective for this audit is to evaluate the conformity and effectiveness of Mercury Manufacturing Corporation, Mexico to IATF 16949:2016, ISO 14001 and ISO 45001 BMS, as well as the conformity to Customer Specific Requirements and Mercury Manufacturing Corporation internal documented Quality Management System. This is the system as well manufacturing internal audit.</p> <p>Scope of the Audit: The scope of the audit includes the requirements of ISO 9001:2015, IATF 16949:2016, , ISO 14001:2015 and ISO 45001:2018 Customer Specific Requirements including but not limited to Ford, FCA US, GM, BMW, VW, and internal documented Quality Management System with application to all processes as per the Process Map attached. The location of the audits is as follows:</p>

Positive Points
<p>Objectives of the Audit: The objective for this audit is to evaluate the conformity and effectiveness of Mercury Manufacturing Corporation, Mexico to IATF 16949:2016, ISO 14001 and ISO 45001 BMS, as well as the conformity to Customer Specific Requirements and Mercury Manufacturing Corporation internal documented Quality Management System. This is the system as well manufacturing internal audit.</p>

Opportunities for Improvement		
Category	Area/Process	Clause
OFI	Injection Molding	ISO 9001:2015 10.3
Details:	ISO 9001:2015 10.3->Continual improvement	
Process Standard:		
Attachment:		

Nonconformances		
Category:	Area/Process	Clause
Major	Continual Improvement Process,Customer Service	ISO 9001:2015 4.1
Statement of nonconformance:	ISO 9001:2015 4.1->Understanding the organization and its context	
Requirements:	ISO 9001:2015 4.1-The organization shall determine external and internal issues that are relevant to its purpose and its strategic direction and that affect its ability to achieve the intended result(s) of its quality management system.The organization shall monitor and review information about these external and internal issues. NOTE 1 Issues can include positive and negative factors or conditions for consideration. NOTE 2 Understanding the external context can be facilitated by considering issues arising from legal, technological, competitive, market, cultural, social and economic environments, whether international, national, regional or local.NOTE 3 Understanding the internal context can be facilitated by considering issues related to values, culture, knowledge and performance of the organization.	
Objective Evidence:	External and internal issues	
Process Standard:	Process Measure	
Attachment		

Category:	Area/Process	Clause
Minor	Continual Improvement Process,Planning	ISO 9001:2015 6.1.1
Statement of nonconformance:	ISO 9001:2015 6.1.1->Quality management system	
Requirements:	ISO 9001:2015 6.1.1-When planning for the quality management system, the organization shall consider the issues referred to in 4.1 and the requirements referred to in 4.2 and determine the risks and opportunities that need to be addressed to: a) give assurance that the quality management system can achieve its intended result(s); b) enhance desirable effects; c) prevent, or reduce, undesired effects; d) achieve improvement	
Objective Evidence:	ISO 9001:2015 6.1.1->Quality management system	
Process Standard:	Refer Docpro for reference	
Attachment		

Corrective Action (NCR) Summary - Issued						
CAR#	Standard Clause	Process	Details of Non Conformance	Response Target Date	Date Closed	Date Verified
2021-DEC-SH-ISO-PA-QPA'-'-1576-NC-1	ISO 9001:2015 4.1	Continual Improvement Process,Customer Service	ISO 9001:2015 4.1->Understanding the organization and its context	01/24/2022		
Root Cause						
Corrective Action (Temporary)						
Corrective Action (permanent)						
Verification Comments						
Validation Comments						
ClosedOut Attachment						
2021-DEC-SH-ISO-PA-QPA'-'-1576-NC-2	ISO 9001:2015 6.1.1	Continual Improvement Process,Planning	ISO 9001:2015 6.1.1->Quality management system	02/03/2022		
Root Cause						
Corrective Action (Temporary)						
Corrective Action (permanent)						
Verification Comments						
Validation Comments						
ClosedOut Attachment						
2021-DEC-SH-ISO-PA-QPA'-'-1576-OFI-3	ISO 9001:2015 10.3	Injection Molding	ISO 9001:2015 10.3->Continual improvement	01/24/2022		
Root Cause						
Corrective Action (Temporary)						

Corrective Action (permanent)	
Verification Comments	
Validation Comments	
ClosedOut Attachment	

Conclusion
Mercury Manufacturing Corporation, Mexico to IATF 16949:2016, ISO 14001 and ISO 45001 BMS, as well as the conformity to Customer Specific Requirements and Mercury Manufacturing Corporation internal documented Quality Management System. This is the system as well manufacturing internal audit.

Name	User 08	Signature		Date	12/21/2021
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Classification: Classification : QMS	Category: Process Internal System	Retention Period: > Year 2022
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Status	NC/OFI	S.No	Checkpoint	Score	Remarks	Attachments
EFC_PCBA_2021						
<input type="checkbox"/>	<input type="checkbox"/>	2.1.1	2.1.1 Equipment grounding (machine and moving parts) <div><input type="radio"/>Yes <input type="radio"/>No <input type="radio"/>N/E</div>	N/E		
<input type="checkbox"/>	<input type="checkbox"/>	2.1.2	2.1.2 Grounding: avoid mixing equipment ground and earth ground <div><input type="radio"/>Yes <input type="radio"/>No <input type="radio"/>N/E</div>	N/E		
<input type="checkbox"/>	<input type="checkbox"/>	2.1.3	2.1.3 People grounding <div><input type="radio"/>Yes <input type="radio"/>No <input type="radio"/>N/E</div>	N/E		
<input type="checkbox"/>	<input type="checkbox"/>	2.1.4	2.1.4 ESD material grounded <div><input type="radio"/>Yes <input type="radio"/>No <input type="radio"/>N/E</div>	N/E		
<input type="checkbox"/>	<input type="checkbox"/>	2.1.5	2.1.5 Worksurfaces/Tracks grounded <div><input type="radio"/>Yes <input type="radio"/>No <input type="radio"/>N/E</div>	N/E		
<input type="checkbox"/>	<input type="checkbox"/>	2.2.1	2.2.1 Garments (electric field control) <div><input type="radio"/>Yes <input type="radio"/>No <input type="radio"/>N/E</div>	N/E		

Status	NC/OFI	S.No	Checkpoint	Score	Remarks	Attachments
<div></div>	<div></div>	2.2.2	2.2.2 Plastics (electric field control) (machines, process, product, materials) <div><div><div><div></div>Yes</div><div><div></div>No</div><div><div></div>N/E</div></div></div>	N/E		<div><div></div></div>
<div></div>	<div></div>	2.3.1	2.3.1 Avoid unnecessary metals (i.e. metal fixtures hold PCBAs) <div><div><div><div></div>Yes</div><div><div></div>No</div><div><div></div>N/E</div></div></div>	N/E		<div><div></div></div>
<div></div>	<div></div>	2.3.2	2.3.2 Worksurfaces/Tracks (no metal-to-metal contact with product) <div><div><div><div></div>Yes</div><div><div></div>No</div><div><div></div>N/E</div></div></div>	N/E		<div><div></div></div>
<div></div>	<div></div>	2.4.1	2.4.1 Ionizer functionality (Balance voltage, Decay times) <div><div><div><div></div>Yes</div><div><div></div>No</div><div><div></div>N/E</div></div></div>	N/E		<div><div></div></div>
<div></div>	<div></div>	2.4.2	2.4.2 Ionizer effectiveness (Setup, settings, airflow, process time) <div><div><div><div></div>Yes</div><div><div></div>No</div><div><div></div>N/E</div></div></div>	N/E		<div><div></div></div>
<div></div>	<div></div>	2.4.3	2.4.3 Product (electric field control) (PCBA, components, labels, housings) <div><div><div><div></div>Yes</div><div><div></div>No</div><div><div></div>N/E</div></div></div>	N/E		<div><div></div></div>
<div></div>	<div></div>	2.4.4	2.4.4 Fixture (electric field control) (Fixture design, materials, grounding, ionizers) <div><div><div><div></div>Yes</div><div><div></div>No</div><div><div></div>N/E</div></div></div>	N/E		<div><div></div></div>
<div></div>	<div></div>	2.4.5	2.4.5 Machine/Process (electric field control) <div><div><div><div></div>Yes</div><div><div></div>No</div><div><div></div>N/E</div></div></div>	N/E		<div><div></div></div>
<div></div>	<div></div>	2.4.6	2.4.6 Shipping low charged product (electric field control) <div><div><div><div></div>Yes</div><div><div></div>No</div><div><div></div>N/E</div></div></div>	N/E		<div><div></div></div>
EFC_PCBA_2021						
<div></div>	<div></div>	1	1.0 Electrostatic Discharge (ESD) Control Procedure and Program Plan <div><div><div><div></div>Yes</div><div><div></div>No</div><div><div></div>N/E</div></div></div>	N/E		<div><div></div></div>
<div></div>	<div></div>	1.1	1.1 Electric Field Control (EFC) Control Procedure and Program Plan <div><div><div><div></div>Yes</div><div><div></div>No</div><div><div></div>N/E</div></div></div>	N/E		<div><div></div></div>

Status	NC/OFI	S.No	Checkpoint	Score	Remarks	Attachments
<div></div>	<div></div>	1.2	1.2 Responsibilties & Records <div><div><div></div>Yes<div></div>No<div></div>N/E</div></div>	N/E		<div><div></div></div>
<div></div>	<div></div>	1.3	1.3 Training program & Records <div><div><div></div>Yes<div></div>No<div></div>N/E</div></div>	N/E		<div><div></div></div>
<div></div>	<div></div>	1.4	1.4 Site EFC coordinator, expert, or team <div><div><div></div>Yes<div></div>No<div></div>N/E</div></div>	N/E		<div><div></div></div>
<div></div>	<div></div>	1.5	1.5 EFC qualification procedure (new equipment, process, or product) <div><div><div></div>Yes<div></div>No<div></div>N/E</div></div>	N/E		<div><div></div></div>
<div></div>	<div></div>	1.6	1.6 EFC compliance verification & records <div><div><div></div>Yes<div></div>No<div></div>N/E</div></div>	N/E		<div><div></div></div>
EFC_PCBA_2021						
<div></div>	<div></div>	3.1.1	3.1.1 Laser Mark <div><div><div></div>Yes<div></div>No<div></div>N/E</div></div>	N/E		<div><div></div></div>
<div></div>	<div></div>	3.1.2	3.1.2 Board cleaner <div><div><div></div>Yes<div></div>No<div></div>N/E</div></div>	N/E		<div><div></div></div>
<div></div>	<div></div>	3.1.3	3.1.3 Solder paste <div><div><div></div>Yes<div></div>No<div></div>N/E</div></div>	N/E		<div><div></div></div>
<div></div>	<div></div>	3.1.4	3.1.4 SPI, Solder paste inspection <div><div><div></div>Yes<div></div>No<div></div>N/E</div></div>	N/E		<div><div></div></div>
<div></div>	<div></div>	3.1.5	3.1.5 Pick-n-place <div><div><div></div>Yes<div></div>No<div></div>N/E</div></div>	N/E		<div><div></div></div>
<div></div>	<div></div>	3.1.6	3.1.6 Oven reflow <div><div><div></div>Yes<div></div>No<div></div>N/E</div></div>	N/E		<div><div></div></div>
<div></div>	<div></div>	3.1.7	3.1.7 X-Ray <div><div><div></div>Yes<div></div>No<div></div>N/E</div></div>	N/E		<div><div></div></div>
<div></div>	<div></div>	3.1.8	3.1.8 AOI, solder <div><div><div></div>Yes<div></div>No<div></div>N/E</div></div>	N/E		<div><div></div></div>

Status	NC/OFI	S.No	Checkpoint	Score	Remarks	Attachments
<div><div></div></div>	<div><div></div></div>	3.1.9	3.1.9 Manual inspection <div><div><div></div>Yes<div></div>No<div></div>N/E</div></div>	N/E		<div><div></div></div>
<div><div></div></div>	<div><div></div></div>	3.1.10	3.1.10 Repair station <div><div><div></div>Yes<div></div>No<div></div>N/E</div></div>	N/E		<div><div></div></div>
EFC_PCBA_2021						
<div><div></div></div>	<div><div></div></div>	3.3.1	3.3.1 Component assembly <div><div><div></div>Yes<div></div>No<div></div>N/E</div></div>	N/E		<div><div></div></div>
<div><div></div></div>	<div><div></div></div>	3.3.2	3.3.2 Connector install <div><div><div></div>Yes<div></div>No<div></div>N/E</div></div>	N/E		<div><div></div></div>
<div><div></div></div>	<div><div></div></div>	3.3.3	3.3.3 Solder reflow <div><div><div></div>Yes<div></div>No<div></div>N/E</div></div>	N/E		<div><div></div></div>
<div><div></div></div>	<div><div></div></div>	3.3.4	3.3.4 Heat sink install <div><div><div></div>Yes<div></div>No<div></div>N/E</div></div>	N/E		<div><div></div></div>
<div><div></div></div>	<div><div></div></div>	3.3.5	3.3.5 Housing install <div><div><div></div>Yes<div></div>No<div></div>N/E</div></div>	N/E		<div><div></div></div>
<div><div></div></div>	<div><div></div></div>	3.3.6	3.3.6 Rework <div><div><div></div>Yes<div></div>No<div></div>N/E</div></div>	N/E		<div><div></div></div>
EFC_PCBA_2021						
<div><div></div></div>	<div><div></div></div>	3.2.1	3.2.1 ICT <div><div><div></div>Yes<div></div>No<div></div>N/E</div></div>	N/E		<div><div></div></div>
<div><div></div></div>	<div><div></div></div>	3.2.2	3.2.2 ICT Fixture <div><div><div></div>Yes<div></div>No<div></div>N/E</div></div>	N/E		<div><div></div></div>
<div><div></div></div>	<div><div></div></div>	3.2.3	3.2.3 ICT GND first <div><div><div></div>Yes<div></div>No<div></div>N/E</div></div>	N/E		<div><div></div></div>
EFC_PCBA_2021						
<div><div></div></div>	<div><div></div></div>	3.4.1	3.4.1 Programming <div><div><div></div>Yes<div></div>No<div></div>N/E</div></div>	N/E		<div><div></div></div>
<div><div></div></div>	<div><div></div></div>	3.4.2	3.4.2 EOL Functional <div><div><div></div>Yes<div></div>No<div></div>N/E</div></div>	N/E		<div><div></div></div>

Status	NC/OFI	S.No	Checkpoint	Score	Remarks	Attachments
<div></div>	<div></div>	3.4.3	3.4.3 Burn-in <div><div><div></div>Yes<div></div>No<div></div>N/E</div></div>	N/E		<div><div></div></div>
<div></div>	<div></div>	3.4.4	3.4.4 Calibration <div><div><div></div>Yes<div></div>No<div></div>N/E</div></div>	N/E		<div><div></div></div>
EFC_PCBA_2021						
<div></div>	<div></div>	3.5.1	3.5.1 Packaging materials <div><div><div></div>Yes<div></div>No<div></div>N/E</div></div>	N/E		<div><div></div></div>
<div></div>	<div></div>	3.5.2	3.5.2 Charged product <div><div><div></div>Yes<div></div>No<div></div>N/E</div></div>	N/E		<div><div></div></div>
<div></div>	<div></div>	3.5.3	3.5.3 Individual slots for product <div><div><div></div>Yes<div></div>No<div></div>N/E</div></div>	N/E		<div><div></div></div>
<div></div>	<div></div>	3.5.4	3.5.4 No product movement <div><div><div></div>Yes<div></div>No<div></div>N/E</div></div>	N/E		<div><div></div></div>
<div></div>	<div></div>	3.5.5	3.5.5 No plastic bag on product (preferred) <div><div><div></div>Yes<div></div>No<div></div>N/E</div></div>	N/E		<div><div></div></div>
EFC_PCBA_2021						
<div></div>	<div></div>	3.6.1	3.6.1 Damaged during shipping <div><div><div></div>Yes<div></div>No<div></div>N/E</div></div>	N/E		<div><div></div></div>
<div></div>	<div></div>	3.6.2	3.6.2 Charged during shipping <div><div><div></div>Yes<div></div>No<div></div>N/E</div></div>	N/E		<div><div></div></div>
EFC_PCBA_2021						
<div></div>	<div></div>	4.1.1	4.1.1 ICT Programming <div><div><div></div>Yes<div></div>No<div></div>N/E</div></div>	N/E		<div><div></div></div>
<div></div>	<div></div>	4.1.2	4.1.2 ICT Functional (powered) <div><div><div></div>Yes<div></div>No<div></div>N/E</div></div>	N/E		<div><div></div></div>
EFC_PCBA_2021						
<div></div>	<div></div>	4.2.1	4.2.1 Programming: Power up / Power down (spikes or hot switching) <div><div><div></div>Yes<div></div>No<div></div>N/E</div></div>	N/E		<div><div></div></div>

Status	NC/OFI	S.No	Checkpoint	Score	Remarks	Attachments
<div><div></div></div>	<div><div></div></div>	4.3.1	4.3.1 EOL Functional: Power up / Power down (spikes or hot switching) <div><div><div><div></div>Yes</div><div><div></div>No</div><div><div></div>N/E</div></div></div>	N/E		<div><div></div></div>
<div><div></div></div>	<div><div></div></div>	4.3.2	4.3.2 EOL Functional: Loads and Spikes <div><div><div><div></div>Yes</div><div><div></div>No</div><div><div></div>N/E</div></div></div>	N/E		<div><div></div></div>
<div><div></div></div>	<div><div></div></div>	4.4.1	4.4.1 Burn-in: Power up / Power down (spikes or hot switching) <div><div><div><div></div>Yes</div><div><div></div>No</div><div><div></div>N/E</div></div></div>	N/E		<div><div></div></div>
<div><div></div></div>	<div><div></div></div>	4.4.2	4.4.2 Burn-in: Loads and Spikes <div><div><div><div></div>Yes</div><div><div></div>No</div><div><div></div>N/E</div></div></div>	N/E		<div><div></div></div>
EFC_PCBA_2021						
<div><div></div></div>	<div><div></div></div>	5.1.1	5.1.1 Bench & equipment <div><div><div><div></div>Yes</div><div><div></div>No</div><div><div></div>N/E</div></div></div>	N/E		<div><div></div></div>
<div><div></div></div>	<div><div></div></div>	5.1.2	5.1.2 Bench & equipment: Connection sequence: GND first <div><div><div><div></div>Yes</div><div><div></div>No</div><div><div></div>N/E</div></div></div>	N/E		<div><div></div></div>
<div><div></div></div>	<div><div></div></div>	5.1.3	5.1.3 Bench & equipment: Loads and Spikes <div><div><div><div></div>Yes</div><div><div></div>No</div><div><div></div>N/E</div></div></div>	N/E		<div><div></div></div>
<div><div></div></div>	<div><div></div></div>	5.1.4	5.1.4 Bench & equipment: Power up / Power down (spikes or hot switching) <div><div><div><div></div>Yes</div><div><div></div>No</div><div><div></div>N/E</div></div></div>	N/E		<div><div></div></div>