

# OmnexSystems

3025 Boardwalk Suite 290, Ann Arbor, MI 48108

ISO 9001:2015

31 Dec 2021 - 31 Dec 2021



Lead Auditor User 04

#### Observer **User 05**

| Client Information        |   |
|---------------------------|---|
| Company Name              | OmnexSystems  |
| Contact Person            | User 05   |
| Department/Process        | HQ  |
| Address                   | 3025 Boardwalk Suite 290, Ann Arbor, MI 48108   |
| Scope of Audit            | >Top management shall demonstrate leadership and commitment with respect to the quality management system by: a) taking accountability for the effectiveness of the quality management system |
| Date of Audit             | 31 Dec 2021 - 31 Dec 2021   |
| Location                  | 3025 Boardwalk Suite 290, Ann Arbor, MI 48108   |
| Audit Schedule            | QMS Process Audit '21 - '22   |
| Audit Conducted By        | Site Internal   |
| Shift                     | SHIFT A   |
| Auditor                   | User 03   |
| Report Publisher          | User 04   |
| Lead Auditor<br>Signature | NO IMAGES<br>AVAILABLE  |

| Audit Plan |      |          |                       |
|------------|------|----------|-----------------------|
| Date       | Time | Activity | Person(s) Interviewed |

### **Audit Summary**

Objectives of the Audit: The objective for this audit is to evaluate the conformity and effectiveness of Mercury Manufacturing Corporation, Mexico to IATF 16949:2016, ISO 14001 and ISO 45001 BMS, as well as the conformity to Customer Specific Requirements and Mercury Manufacturing Corporation internal documented Quality Management System. This is the system as well manufacturing internal audit.

Scope of the Audit: The scope of the audit includes the requirements of ISO 9001:2015, IATF 16949:2016, , ISO 14001:2015 and ISO 45001:2018 Customer Specific Requirements including but not limited to Ford, FCA US, GM, BMW, VW, and internal documented Quality Management System with application to all processes as per the Process Map attached. The location of the audits is as follows:

## Positive Points

Objectives of the Audit: The objective for this audit is to evaluate the conformity and effectiveness of Mercury Manufacturing Corporation, Mexico to IATF 16949:2016, ISO 14001 and ISO 45001 BMS, as well as the conformity to Customer Specific Requirements and Mercury Manufacturing Corporation internal documented Quality Management System. This is the system as well manufacturing internal audit.

Scope of the Audit: The scope of the audit includes the requirements of ISO 9001:2015, IATF 16949:2016, , ISO 14001:2015 and ISO 45001:2018 Customer Specific Requirements including but not limited to Ford, FCA US, GM, BMW, VW, and internal documented Quality Management System with application to all processes as per the Process Map attached. The location of the audits is as follows:

| Opportunities f | Opportunities for Improvement                                       |  |  |  |  |  |
|-----------------|---|--|--|--|--|--|
| Category        | Area/Process Clause   |  |  |  |  |  |
| OFI             | Continual Improvement Process, Customer Service ISO 9001:2015 4.4.2 |  |  |  |  |  |



| Details:             | ISO 9001:2015 4.4.2->To the extent necessary, the organization shall: a) maintain documented information to support the operation of its processes; |
|----------------------|---|
| Process<br>Standard: | Refer Attachment & Docpro   |
| Attachment:          | <u>DT9913-ProcedureandAtribureGRRcsvcsv-201-DT9913-ProcedureandAtribureGRRcsvcsv.csv</u> <u>FillChecklist.pdf</u>                                   |

| Nonconformances                |  |
|--------------------------------|--|
| Area/Process                   | Clause   |
| Machining,Management<br>Review | ISO 9001:2015 5.1.1  |
| Category:                      | Minor  |
| Statement of nonconformance:   | Commitment with respect to the quality management system by: a) taking accountability for the effectiveness of the quality management system   |
| Requirements:                  | ISO 9001:2015 5.1.1-Top management shall demonstrate leadership and commitment with respect to the quality management system by: a) taking accountability for the effectiveness of the quality management system; b) ensuring that the quality policy and quality objectives are established for the quality management system and are compatible with the context and strategic direction of the organization; c) ensuring the integration of the quality management system requirements into the organization's business processes; d) promoting the use of the process approach and risk-based thinking; e) ensuring that the resources needed for the quality management system are available; f) communicating the importance of effective quality management and of conforming to the quality management system requirements; g) ensuring that the quality management system achieves its intended results; h) engaging, directing and supporting persons to contribute to the effectiveness of the quality management system; i) promoting improvement; j) supporting other relevant management roles to demonstrate their leadership as it applies to their areas of responsibility. NOTE Reference to "business" in this International Standard can be interpreted broadly to mean those activities that are core to the purposes of the organization's existence, whether the organization is public, private, for profit or not for profit. |
| Objective Evidence:            | Top management shall demonstrate leadership and commitment with respect to the quality management system by: a) taking accountability for the effectiveness of the quality management system   |
| Process Standard:              |  |
| AttachmentAttachment:          |  |

| Corrective Acti                               | on (NCR) Sui              | mmary - Issued                                       |   |                            |                |                  |
|---|---------------------------|--|---|----------------------------|----------------|------------------|
| CAR#  | Standard<br>Clause        | Process  | Details of Non Conformance  | Response<br>Target<br>Date | Date<br>Closed | Date<br>Verified |
| 2021-DEC-SH-<br>ISO-PA-QPA'-'-8-<br>524-OFI-1 | ISO<br>9001:2015<br>4.4.2 | Continual Improvement<br>Process,Customer<br>Service | ISO 9001:2015 4.4.2->To the extent necessary, the organization shall: a) maintain documented information to support the operation of its processes; | 01/02/2022                 |                |                  |
| Root Cause                                    |                           |  |   |                            |                |                  |
| Corrective<br>Action<br>(Temporary)           |                           |  |   |                            |                |                  |
| Corrective<br>Action<br>(permanent)           |                           |  |   |                            |                |                  |
| Verification<br>Comments                      |                           |  |   |                            |                |                  |
| Validation<br>Comments                        |                           |  |   |                            |                |                  |
| CloseOut<br>Attachment                        |                           |  |   |                            |                |                  |
| 2021-DEC-SH-<br>ISO-PA-QPA'-'-8-<br>524-NC-2  | ISO<br>9001:2015<br>5.1.1 | Machining,Management<br>Review                       | Commitment with respect to the quality management system by: a) taking accountability for the effectiveness of the quality management system        | 01/12/2022                 |                |                  |



| Root Cause                          |  |
|-------------------------------------|--|
| Corrective<br>Action<br>(Temporary) |  |
| Corrective<br>Action<br>(permanent) |  |
| Verification<br>Comments            |  |
| Validation<br>Comments              |  |
| CloseOut<br>Attachment              |  |

#### Conclusion

Scope of the Audit: The scope of the audit includes the requirements of ISO 9001:2015, IATF 16949:2016, , ISO 14001:2015 and ISO 45001:2018 Customer Specific Requirements including but not limited to Ford, FCA US, GM, BMW, VW, and internal documented Quality Management System with application to all processes as per the Process Map attached. The location of the audits is as follows:

| Name | Signature |                        | Date |
|------|-----------|------------------------|------|
|      |           | NO IMAGES<br>AVAILABLE |      |

| Status | NC/OFI        | S.No  | Checkpoint  | Score | Remarks | Attachments |  |  |
|--------|---------------|-------|---|-------|---------|-------------|--|--|
|        | EFC_PCBA_2021 |       |   |       |         |             |  |  |
|        |               | 2.1.1 | 2.1.1 Equipment grounding (machine and moving parts)  Yes No N/E            | N/E   |         |             |  |  |
|        |               | 2.1.2 | 2.1.2 Grounding: avoid mixing equipment ground and earth ground  Yes No N/E | N/E   |         |             |  |  |
|        |               | 2.1.3 | 2.1.3 People grounding  Yes No N/E  | N/E   |         | 0           |  |  |
|        |               | 2.1.4 | 2.1.4 ESD material grounded  Yes No N/E                                     | N/E   |         | 0           |  |  |
|        |               | 2.1.5 | 2.1.5 Worksurfaces/Tracks grounded  Yes No N/E                              | N/E   |         | 0           |  |  |
|        |               | 2.2.1 | 2.2.1 Garments (electric field control)  Yes No N/E                         | N/E   |         | 0           |  |  |



| Status | NC/OFI | S.No  | Checkpoint  | Score | Remarks | Attachments |
|--------|--------|-------|---|-------|---------|-------------|
|        |        | 2.2.2 | 2.2.2 Plastics (electric field control) (machines, process, product, materials)  Yes No N/E         | N/E   |         |             |
|        |        | 2.3.1 | 2.3.1 Avoid unncessary metals (i.e. metal fixtures hold PCBAs)  Yes No N/E                          | N/E   |         | <b>@</b>    |
|        |        | 2.3.2 | 2.3.2 Worksurfaces/Tracks (no metal-to-metal contact with product)  Yes No N/E                      | N/E   |         |             |
|        |        | 2.4.1 | 2.4.1 Ionizer functionality (Balance voltage, Decay times)  Yes No N/E                              | N/E   |         |             |
|        |        | 2.4.2 | 2.4.2 Ionizer effectiveness (Setup, settings, airflow, process time)  Yes No N/E                    | N/E   |         | 0           |
|        |        | 2.4.3 | 2.4.3 Product (electric field control) (PCBA, components, labels, housings)  Yes No N/E             | N/E   |         |             |
|        |        | 2.4.4 | 2.4.4 Fixture (electric field control) (Fixture design, materials, grounding, ionizers)  Yes No N/E | N/E   |         |             |
|        |        | 2.4.5 | 2.4.5 Machine/Process (electric field control)  Yes No N/E  | N/E   |         |             |
|        |        | 2.4.6 | 2.4.6 Shipping low charged product (electric field control)  Yes No N/E                             | N/E   |         |             |
|        |        |       | EFC_PCBA_2021   |       |         |             |
|        |        | 1     | 1.0 Electrostatic Discharge (ESD) Control Procedure and Program Plan                                | N/E   |         | 0           |
|        |        | 1.1   | 1.1 Electric Field Control (EFC) Control Procedure and Program Plan                                 | N/E   |         | <b>@</b>    |
|        |        |       | ○Yes ○No ○N/E   |       |         |             |



| Status | NC/OFI | S.No  | Checkpoint   | Score | Remarks | Attachments |
|--------|--------|-------|--|-------|---------|-------------|
|        | -      | 1.2   | 1.2 Responsibilties & Records  Yes No N/E  | N/E   |         | 0           |
|        |        | 1.3   | 1.3 Training program & Records  Yes No N/E                                       | N/E   |         | 0           |
|        |        | 1.4   | 1.4 Site EFC coordinator, expert, or team  Yes No N/E                            | N/E   |         | 0           |
|        |        | 1.5   | 1.5 EFC qualification procedure (new equipment, process, or product)  Yes No N/E | N/E   |         | 0           |
|        |        | 1.6   | 1.6 EFC compliance verification & records  Yes No N/E                            | N/E   |         | 0           |
|        |        |       | EFC_PCBA_2021  |       |         |             |
|        | -      | 3.1.1 | 3.1.1 Laser Mark  Yes No N/E   | N/E   |         | 0           |
|        |        | 3.1.2 | 3.1.2 Board cleaner  Yes No N/E  | N/E   |         | 0           |
|        |        | 3.1.3 | 3.1.3 Solder paste  Yes No N/E   | N/E   |         | 0           |
|        |        | 3.1.4 | 3.1.4 SPI, Solder paste inspection   | N/E   |         | 0           |
|        |        | 3.1.5 | Yes No N/E  3.1.5 Pick-n-place  Yes No N/E                                       | N/E   |         | @           |
|        |        | 3.1.6 | 3.1.6 Oven reflow  Yes No N/E  | N/E   |         | 0           |
|        |        | 3.1.7 | 3.1.7 X-Ray  Yes No N/E  | N/E   |         | 0           |
|        | -      | 3.1.8 | 3.1.8 AOI, solder  Yes No N/E  | N/E   |         | 0           |



| Status | NC/OFI        | S.No   | Checkpoint               | Score | Remarks | Attachments |  |  |  |
|--------|---------------|--------|--------------------------|-------|---------|-------------|--|--|--|
|        |               | 3.1.9  | 3.1.9 Manual inspection  |       |         |             |  |  |  |
|        |               |        | Yes No N/E               | N/E   |         |             |  |  |  |
|        |               | 3.1.10 | 3.1.10 Repair station    |       |         | _           |  |  |  |
|        |               |        | ○Yes ○No ○N/E            | N/E   |         |             |  |  |  |
|        | EFC_PCBA_2021 |        |                          |       |         |             |  |  |  |
|        |               | 3.3.1  | 3.3.1 Component assembly |       |         |             |  |  |  |
|        |               |        | Yes No N/E               | N/E   |         |             |  |  |  |
|        |               | 3.3.2  | 3.3.2 Connector install  |       |         |             |  |  |  |
|        |               |        | ○Yes ○No ○N/E            | N/E   |         |             |  |  |  |
|        |               | 3.3.3  | 3.3.3 Solder reflow      |       |         |             |  |  |  |
|        |               |        | Yes No N/E               | N/E   |         | 0           |  |  |  |
|        |               | 3.3.4  | 3.3.4 Heat sink install  |       |         |             |  |  |  |
|        |               |        | ○Yes ○No ○N/E            | N/E   |         | 0           |  |  |  |
|        |               | 3.3.5  | 3.3.5 Housing install    |       |         |             |  |  |  |
|        |               |        | ○Yes ○No ○N/E            | N/E   |         |             |  |  |  |
|        |               | 3.3.6  | 3.3.6 Rework             |       |         |             |  |  |  |
|        |               |        | Yes No N/E               | N/E   |         | 0           |  |  |  |
|        |               |        | EFC_PCBA_2021            |       |         |             |  |  |  |
|        |               | 3.2.1  | 3.2.1 ICT                |       |         |             |  |  |  |
|        |               |        | Yes No N/E               | N/E   |         | 0           |  |  |  |
|        |               | 3.2.2  | 3.2.2 ICT Fixture        |       |         |             |  |  |  |
|        |               |        | ○Yes ○No ○N/E            | N/E   |         |             |  |  |  |
|        |               | 3.2.3  | 3.2.3 ICT GND first      |       |         |             |  |  |  |
|        |               |        | Yes No N/E               | N/E   |         |             |  |  |  |
|        |               |        | EFC_PCBA_2021            |       |         |             |  |  |  |
|        |               | 3.4.1  | 3.4.1 Programming        |       |         | 0           |  |  |  |
|        |               |        | Yes No N/E               | N/E   |         | 0           |  |  |  |
|        |               | 3.4.2  | 3.4.2 EOL Functional     |       |         | _           |  |  |  |
|        |               |        | ○Yes ○No ○N/E            | N/E   |         | 0           |  |  |  |



| Status | NC/OFI | S.No  | Checkpoint   | Score | Remarks | Attachments |
|--------|--------|-------|--|-------|---------|-------------|
|        |        | 3.4.3 | 3.4.3 Burn-in  | N/E   |         | 0           |
|        |        |       | ○Yes ○No ○N/E  |       |         |             |
|        |        | 3.4.4 | 3.4.4 Calibration  | N/E   |         |             |
|        |        |       | ○Yes ○No ○N/E  |       |         |             |
|        |        | ·     | EFC_PCBA_2021  |       |         |             |
|        |        | 3.5.1 | 3.5.1 Packaging materials  | N/E   |         |             |
|        |        |       | Yes No N/E   |       |         |             |
|        |        | 3.5.2 | 3.5.2 Charged product  | N/E   |         | _           |
|        |        |       | ○Yes ○No ○N/E  |       |         |             |
|        | -      | 3.5.3 | 3.5.3 Individual slots for product                                 | N/E   |         |             |
|        |        |       | ○Yes ○No ○N/E  |       |         |             |
|        |        | 3.5.4 | 3.5.4 No product movement  | N/E   |         |             |
|        |        |       | ○Yes ○No ○N/E  |       |         | 0           |
|        |        | 3.5.5 | 3.5.5 No plastic bag on product (preferred)                        | N/E   |         | 0           |
|        |        |       | ○Yes ○No ○N/E  |       |         |             |
|        |        |       | EFC_PCBA_2021  |       |         |             |
|        |        | 3.6.1 | 3.6.1 Damaged during shipping                                      | N/E   |         | _           |
|        |        |       | ○Yes ○No ○N/E  |       |         |             |
|        |        | 3.6.2 | 3.6.2 Charged during shipping                                      | N/E   |         | 0           |
|        |        |       | ○Yes ○No ○N/E  |       |         |             |
|        |        |       | EFC_PCBA_2021  |       |         |             |
|        | -      | 4.1.1 | 4.1.1 ICT Programming  | N/E   |         | _           |
|        |        |       | ○Yes ○No ○N/E  |       |         |             |
|        |        | 4.1.2 | 4.1.2 ICT Functional (powered)                                     | N/E   |         |             |
|        |        |       | ○Yes ○No ○N/E  |       |         | 0           |
|        | -      | -     | EFC_PCBA_2021  | !     |         |             |
|        |        | 4.2.1 | 4.2.1 Programming: Power up / Power down (spikes or hot switching) | N/E   |         |             |
|        |        |       |  |       |         | 0           |
|        |        |       | Yes No N/E   |       |         |             |



| Status | NC/OFI | S.No  | Checkpoint   | Score | Remarks | Attachments |
|--------|--------|-------|--|-------|---------|-------------|
|        |        | 4.3.1 | 4.3.1 EOL Functional: Power up / Power down (spikes or hot switching)  Yes No N/E    | N/E   |         | 0           |
|        |        | 4.3.2 | 4.3.2 EOL Functional: Loads and Spikes  Yes No N/E                                   | N/E   |         | 0           |
|        |        | 4.4.1 | 4.4.1 Burn-in: Power up / Power down (spikes or hot switching)  Yes No N/E           | N/E   |         | 0           |
|        |        | 4.4.2 | 4.4.2 Burn-in: Loads and Spikes  Yes No N/E  | N/E   |         | 0           |
|        |        |       | EFC_PCBA_2021  |       |         |             |
|        |        | 5.1.1 | 5.1.1 Bench & equipment  Yes No N/E  | N/E   |         | 0           |
|        |        | 5.1.2 | 5.1.2 Bench & equipment: Connection sequence: GND first  Yes No N/E                  | N/E   |         |             |
|        |        | 5.1.3 | 5.1.3 Bench & equipment: Loads and Spikes  Yes No N/E                                | N/E   |         |             |
|        |        | 5.1.4 | 5.1.4 Bench & equipment: Power up / Power down (spikes or hot switching)  Yes No N/E | N/E   |         | <b>@</b>    |